

IPM-Software RHSControl Pro2011 Update Summary

This document provides installation instructions and a summary of program changes and enhancements.

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Please read this before updating:

In order for the program to update properly you must be updating from RHS Control Pro 2010 or, if you are running RHScontrol Pro 2006 or earlier, you must first uninstall the program.

When you uninstall the 2006 version, your site data will remain intact. Our uninstall does not remove the Chariot folder nor does it remove the data

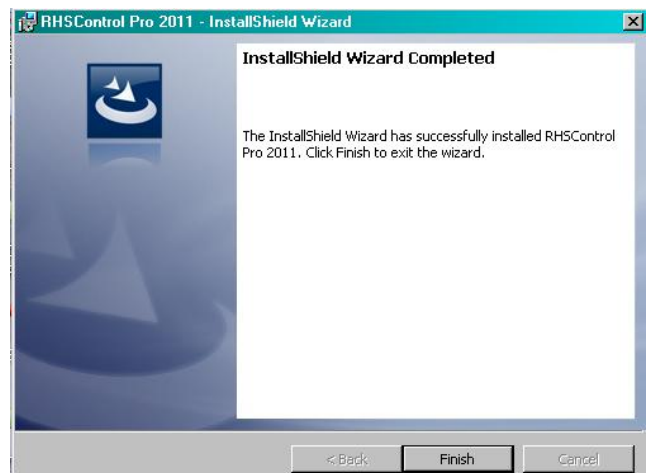
Updating the Software

1. Insert the RHSControl Pro2011 CD into your CD-Rom drive. The update process will begin automatically, and you will see a screen similar to the screen below. Click **Next** to begin the update.

Note: If the InstallShield Wizard does not launch automatically, click the Start button in the lower left corner of your screen (on the Windows toolbar) and choose Run. In the Open field, type: **d:\setup.exe** (where d: represents your CD-ROM drive) and click OK.



2. Follow the onscreen instructions.
3. A confirmation message will be displayed when the update is complete. Click **Finish**.



NOTE: The RHSControl Pro2011, v.1.31.0 is also available by download from our website. Instructions for downloading and installing the update from the website are available on the Software Updates page. Click on the following link:

<http://www.ipm-software.net/update.html>

NOTE: RHSControl Pro now capable of running on the following systems: XP/Vista/2000/2003/2008/Windows 7 (Note: 32 bit system is recommended)

This update includes the following enhancements and program changes:

Tenant Certification Update:

As required by RD, the Form and FMI are revised to add a statement under "Part VI".

The new statement reads:

PART VI — CERTIFICATION BY TENANT

I certify and acknowledge that if the Agency provides unauthorized assistance to the borrower/multi-family housing project owner for my benefit based on erroneous or fraudulent information provided in this tenant certification, I will reimburse the Agency for that unauthorized amount. If I do not, the Agency may use all remedies available to collect it, including those under the Debt Collection Act, to recover on the Federal debt directly from me. In accordance with the requirements of the Privacy Act of 1974, which protects my confidential records from unauthorized release. I authorize the Agency to release information collected in this tenant certification to appropriate Agencies for income recertification purpose.

If you have any questions, call us at 1-800-944-5572 or contact us via Live Chat through our website www.ipm-software.net .



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